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Library Leads, September 2019, Issue 9

University of the Pacific Libraries

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UNIVERSITY OF THE
PACIFIC
University Libraries

Library Leads

September 2019, Issue 9

Newly Remodeled Spaces - New and Returning Services in the Library

By Library Leads



Departments	What services do you provide?	What is something you are excited about in	What are your open hours?
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		your remodel ed Library space?	
Academic Support Librarians	<p>University of the Pacific Library is committed to support faculty and students in their teaching and learning. In addition, our team is also supporting research by faculty and students in many different ways. To see more of our services, visit the University Libraries website: https://www.pacific.edu/university-libraries/research-help.html.</p>	<p>Working in close proximity with other faculty and student directed teaching and learning providers is very exciting to us. Our new offices on the second floor also promote our visibility to the Pacific community.</p>	<p>Reference support is available 24/7 through multiple avenues and in various disciplines. Visit our website for information on 24/7 chat or scheduling a research consultation: https://www.pacific.edu/university-libraries/research-help/ask-a-librarian-.html</p>
Ask Us Desk	<p>The Ask Us desk can assist anyone with any library inquiry including borrowing, renewing or requesting materials held in the Library or through Link+ and ILL. Students can reserve the Library study rooms, borrow laptops, phone chargers, calculators, headphones, and course reserves.</p>	<p>Ask Us Desk staff is happy to be on the first floor again with the beautiful view of the glass front doors and be able to show students the new amenities.</p>	<p>The Library is open from Mon-Thurs 7:30AM - 1:45AM, Fridays 7:30AM - 9:00PM, Saturdays 9:00AM - 9:00PM, Sundays 9:00AM - 1:45AM. Pacific faculty, staff and students are required to swipe to enter the library starting at 6PM.</p>

Center for Teaching and Learning	<p>Empowering faculty in the pursuit of excellence in teaching, the CTL shares effective pedagogical methods through a teaching commons and provides services that support faculty in embracing and integrating innovations in teaching and learning in a rapidly changing environment of technology and learners to serve new generations of students more effectively.</p>	<p>With the library renovation, we were able to enhance the natural lighting in the Faculty Center and add more spaces for faculty to work. We also upgraded the technology in the CTL Learning Lab so that our colleagues who are not in Stockton can join online and participate virtually in some CTL programs.</p>	<p>Monday to Friday, 9AM - 5PM. Faculty also have after-hours swipe-card access any time the building is open.</p> <p>See more information here: https://www.pacific.edu/about-pacific/administrationoffices/office-of-the-provost/faculty-affairs-and-resources/center-for-teaching-and-learning.html</p>
General Academic Tutoring Center	<p>Our mission is to help undergraduate University of the Pacific students succeed in college by becoming independent, self-confident and efficient learners through providing on-going tutoring support. We seek to assist Pacific students to meet the academic standards of the</p>	<p>We are excited to be positioned adjacent to all the new and returning service providers on the</p>	<p>Monday-Thursday 9AM - 9 PM, Friday 9AM - 5PM, and during Fall 2019, Sunday 4PM - 9 PM</p> <p>See more information here: https://pacificgate.weebly.com/</p> <p>Appointments can be made by visiting our scheduling site at pacific.mywconline.com</p>

	University, as well as their own personal educational goals.	second floor, including the Writing Center, CTL, the Academic Support Librarians, and the Student-Athletic Study Hall. We are positive that working in tandem with our colleagues to support student learning will directly affect our successes!	
General Education	<ol style="list-style-type: none"> 1. Overrides for any PACS course 2. Articulation for GE purposes of transfer units 3. Spring only – Administer the Thomas J. Long Student Scholarships 	We are excited to be accessible to students! We're glad to be back where students can easily find us.	8AM – 4PM
Math Skills Program	The Math Skills Program provides drop-in tutoring for students in fundamental skills math courses. This includes MATH 93D Math Literacy for College, MATH 5 Intermediate College Algebra, and MATH 5E	We are excited to be part of the HUB, a one-stop shop for students	Drop-in tutoring this semester (Fall 2019) will be Monday through Thursday from 3PM - 7:30 PM.

	Intermediate College Algebra and Lab.	in need of academic support. Being co-located with other tutoring services makes things much easier for students in need of help.	
MediaX	Media X is a dynamic meeting point for faculty and students from across the College of the Pacific and our campus. Media X is an interdisciplinary major designed for students who are interested in pursuing creative combinations of coursework in subjects such as graphic design, English, business, theatre arts, digital and visual art, film studies, communication, computer science and engineering, and music industries.	We are very excited about the X Bay's and the X Space. Located in the Innovations hub of the library, the Media X post production bays are professional level editing and finishing suites for advanced projects and client collaborations. The Media X Experimental Exhibition space is a dynamic museum-	X Bay's and X Space are available during the hours the library is open i.e. Sunday 9AM-1:45AM; Monday – Thursday 7:30AM - 1:45AM, Friday 7:30AM - 9PM, Saturday 9AM - 9PM. During the month of finals the library is open 24/5 making us open 146 hours a week.

		style gallery space that showcases student and faculty projects, as well as visiting exhibitions and professionally curated projects.	
Pacific Technology	<p>During our upcoming Fall semester, the Helpdesk will be providing the following walk-in services for our students, staff, and faculty out of our new Library location:</p> <ol style="list-style-type: none"> 1. Password reset requests 2. How to connect devices to Wi-Fi 3. MS Office 365 support 4. TMS Conference Requests 5. PacificPrint support 6. General Q & A for technology support 	<p>We are very excited to be front and center, where we have a very visible and accessible presence for our students, staff, and faculty. The open area and surface space allow us to effectively support customers as they come up to our space. Not only is the space functional</p>	8AM - 5PM, Monday through Friday

		, but it looks darn good.	
Student-Athlete Tutoring	<p>The Mission of Student-Athlete Services is to provide the necessary resources to assist student-athletes in reaching their full potential academically, athletically, personally, and professionally. We strive to create a collaborative and inclusive environment for all student-athletes to successfully attain their degrees while developing the skills necessary to become efficient learners, act with integrity, serve as leaders within the community, and accomplish their future goals.</p>	<p>As a department, we are very excited for the remodeling of the library which will allow our students to be around the academic support services that are included on the 2nd floor. Also, the new technology installed!</p>	<p>M-F 8:30AM - 5:00PM in Athletics</p> <p>Sunday-TR 6:00PM - 9:00PM on the 2nd floor of the library for Study Hall</p>
The CUBE	<p>The Cube is an innovative new space for students, faculty and staff, that provides space, technology, expertise for digital projects. The glass-walled Cube, located on the 1st floor of the library, is an experiential learning space designed to accommodate a variety of activities, from makerspace activities to virtual reality to workshops, and more.</p>	<p>We are excited about the ability to host larger groups of faculty and students in our new space and introducing them to the teaching and learning</p>	<p>Monday - Friday, 9AM - 8PM</p>

		opportunities available with digital technologies - as well as using them for fun!	
Writing Center	<p>Our mission is to provide free writing support for Pacific students of all skill levels at any stage in the process for assignments in any discipline. Our centers offer an inviting, non-judgmental space where peer mentors and student writers build collaborative learning relationships based on fostering student self-efficacy, honoring student agency, and developing transferable writing skills.</p>	<p>The renovated Student Writing Center has more square footage, so we're excited to offer more space for students to work with a Writing Mentor or just enjoy a comfortable, welcoming place to sit and write.</p>	<p>Check myWOnline.com to see our Fall 2019 schedule when we open on September 9th!</p> <p>See more information here: http://pacificwritingcenter.weebly.com/</p>



Michele waiting in line to present her posters during the Minute Madness session in one of the gorgeous classrooms at the University of Hamburg

Conference Notes

by Library Leads

Many of the Library staff and faculty attend conferences around the country (and the world) but, in general, we aren't all attending the same ones. In an effort to share back what we learn with our colleagues we will be including a periodic 'Conference Notes' column to which anyone can contribute, just email libraryleads@pacific.edu after a conference!

In the Summer of 2019, several Library staff members attended and presented at conferences worldwide. This included Veronica Wells at the EBLIP10 Conference in Glasgow, Scotland; Michele Maloney at LACUNY 2019 Institute in Long Island City, NY; Brenda Carrillo at the Innovative User Group Annual Conference in Phoenix, AZ; Cindy Jackson at the California Library Access Services South Conference in San Diego, CA; Mike Wurtz and Nicole Grady at the NEDCC Digital Directions Conference

in Kansas City, MO; and Michele Gibney at the Open Repositories 2019 Conference in Hamburg, Germany.

Brenda was awarded a scholarship to attend the Innovative User Group Annual Conference in Phoenix, AZ. Innovative, is our vendor for the library's ILS (cataloging/acquisitions system), Discovery Layer (PacificSearch), & Link+ (resource sharing) along with some other misc. systems. IUG give us, the users, the ability to network, connect and learn from other users. Sessions included best tips, lessons learned, new processes and of course what is up and coming. Brenda reports that a new discovery experience is being brought to the forefront and will eventually be the sole supported discovery layer for Innovative. This new platform is called Inspire and one can find more information about it on <https://www.iii.com/products/inspire-discovery/>. It might be too early in the development process, but it would be good to keep an eye and ear open for more information. For fun, Brenda explored downtown Phoenix including the ballpark, Chase Field, Home of the Diamondbacks, and the Arizona State University.

The Special Collections and Archives team of Mike Wurtz and Nicole Grady attended Digital Direction sponsored by the North East Document Conservation Center in Kansas City. It was two days of presentations on all aspects of digital archives as we continue to collect, preserve and make available born-digital and digitized collections. The highlight was learning about the vast resources available to bolster our digital archives program as we prepare to go deeper with web and email archiving.



Mike says he will continue to work on his selfie skills at future conferences.

Michelle Maloney presented at the Library Association of the City University of New York (LACUNY) Institute in New York City in May 2019. This annual institute seeks to explore strategies and address best practices promoting new library models. Maloney presented, “Evolving Population, Emerging Opportunities: Academic Library Support of Diverse Learners at a well-attended session that was enthusiastically received by Institute participants. One conference takeaway was the library’s role in holistic student support, and how that can be furthered.

Michele G. attended and presented two posters at the Open Repositories 2019 conference in Hamburg, Germany. This was her first time visiting Germany outside of the Frankfurt airport! Hamburg was lovely - full of rivers, on the ocean, and containing lots of open green spaces. Open Repositories is a conference solely about repositories. It includes tracks for both managers who add content as well as a programmer track for those who oversee the backends of open source versions. Michele’s posters were on her Fulbright sponsored work in Kosovo to assist in creating an IR for the University for Business and Technology and on a project at Pacific with virtual reality files. Both garnered a lot of interest from attendees and she

had a great time talking with colleagues working on similar projects from around the world. For fun, Michele visited the Maritime Museum and a beer garden.



That's it for our conference highlights from this summer! If any other Library staff would like to share back on what they learn and experience at future conferences, feel free to drop a line to libraryleads@pacific.edu.

Summer 2019 - Open Educational Resources Grants Update

By Michele Gibney



Grants from the Technology in Education Committee (TEC) to sponsor faculty interested in creating, adopting, or reviewing Open Educational Resources (OER) first became available during the summer of 2017. The initial faculty cohort consisted of 10 members and, during the first academic year (2017-2018), they saved students slightly over \$110,000 by using OER in their courses.

The summer of 2018 saw 15 faculty awarded grants to work on OER and their efforts more than doubled the amount saved by students ; during the AY2018-2019, a total of \$155,000 was saved. **This amounts to a total of \$265,000 saved since the program's start!** Return on investment is great as the total paid out in grants for these first two years totaled only \$60,000.

In this most recent summer, there were 21 grants awarded at varying amounts - \$2,500 to create, \$1,000 to adopt, and \$250 to review. Faculty created brand new textbooks or course materials; some checked out OER in their field in order to review them for potential inclusion in their courses including textbooks, online materials, and video series; while others worked to adopt and adapt existing OER into their course's pedagogical framework, aligning it perfectly to their teaching style and needs.

2019 faculty award winners are affiliated with multiple departments from the College of the Pacific (Mathematics, Economics, Physics, Religious Studies, Biology, Psychology, Chemistry, English, and History), the School of Engineering and Computer Sciences, School

of Pharmacy and Health Sciences, School of International Studies, School of Business, and School of Education. Staff members from the Library and Center for Teaching and Learning were available all summer to assist faculty working on their OER projects.

An example from the summer 2019 “create” stipend level is Joshua Steimel’s textbook for Materials Science and Engineering which can be downloaded here:

<https://scholarlycommons.pacific.edu/open-textbooks/8/>

Additional faculty created OER materials will continue to be added to Scholarly Common’s OER website at <https://scholarlycommons.pacific.edu/oer/>

The Library has been thrilled to participate with the Center for Teaching and Learning and the Technology in Education Committee on this project and we look forward to increasing awareness and use of OER this academic year. If faculty, students or staff have any questions about OER, please do not hesitate to contact Michele Gibney in the Library, mgibney@pacific.edu or (209) 932-2823.

Read additional articles on OER at Pacific in previous Library Leads Issues:

<https://scholarlycommons.pacific.edu/library-leads/4/>

<https://scholarlycommons.pacific.edu/library-leads/6/>



Update on the Remodel

by Thy Son and Michele Gibney

As the new school year commences, the library welcomed the campus community into the renovated 1st floor and west wing of the 2nd. Students, staff, and faculty can use both north (the new Vertical Village) and south (Brubeck Way) entrances. The re-opening signals the conclusion of Phase One. The north entrance was refashioned to include large glass windows, automated sliding doors, and a higher ceiling. This is complemented with the clerestory and modern light fixtures upon entering.

Once inside, the modern and sleek interior features open space for students, staff, and faculty to utilize for academic pursuits. The contemporary and modular furniture provides a serene and comfortable atmosphere to relax and unwind. The first floor has many charming qualities: it is equipped with new tall bar tables with built-in outlets, stylish study rooms, and lounge seating.

Additionally, there is a touch-screen wayfinding system, located centrally, to assist patrons with navigating the library's new floor plans. Patrons can also discover information on library hours, donors that contributed to the renovation, campus events and locate staff from the directory. Innovative study carrels are featured on the

second floor to accommodate more students. These geometric carrels include partition panels that can provide privacy and solitude.

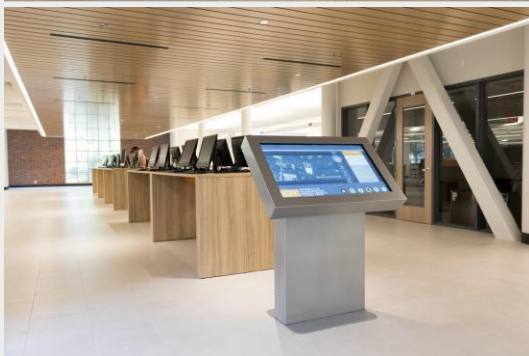
There are many new and returning services provided in the library as well! On the first floor, there are desks front and center for both askUS (library staff who can answer questions, assist with checkouts, and more) and askIT which is a dedicated space for staff from Pacific Technology to assist faculty, students and staff as needed. The Undergraduate Education and General Education departments are also located on the first floor temporarily during the 3rd floor remodel. They are to the right when you come in the Vertical Village entrance. Directly behind the askUS desk can be found the revamped, larger Cube space where projects related to 3D printing, virtual reality, 360 videos, and drones, to name a few services, are available. Across from the Cube are the X Bays and X Space; Media X post production bays and a gallery-style exhibit space, respectively.

On the second floor, visitors can find the Academic Support Hub with an askHUB information desk, the Academic Support Librarians, General Academic Tutoring Center, Writing Center, Student Athletic Tutoring and Center for Teaching and Learning.

In addition to all the glorious natural light now flooding the building, the copious service partners housed in the library and the new technology on offer, the library also continues to host a large collection of research and leisure reading. We have 265,000 books, journals, and media in the garden level compact shelving and 2,200 on the first floor: 1,000 will be in a curated John Muir collection, 600 will be in award winning children's book collection, and 600 in the leisure reading section. This is, of course, in addition to the 288,400 in ebooks and 147 subscription databases that can be found in the library catalog: <https://www.pacific.edu/university-libraries.html>.

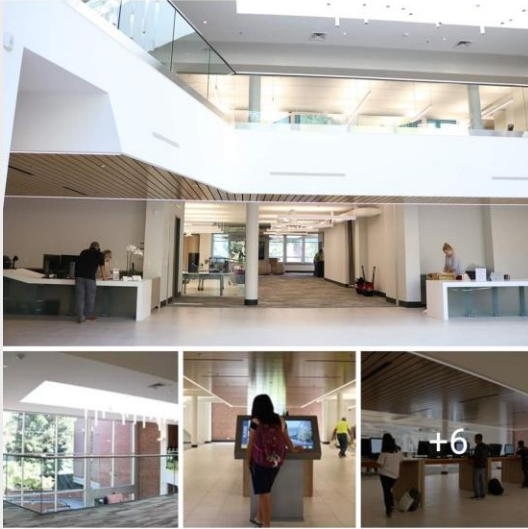
Simultaneously, we are initiating Phase Two, which closes the 3rd floor and 2nd floor east wing for the fall semester. Phase Three – a Starbucks café – is in design development.

View images of the newly renovated spaces below and plan to come by soon to see these beautiful new spaces for yourself!



The feedback that we have received on the renovation from the Pacific community has been positive overall:

Welcome back, Tigers! Have you seen our newly renovated library?! What a transformation!



👍👀❤️ 95

53 Comments • 29 Shares

👍 Like

💬 Comment

➦ Share

7,106 people reached >

Boost Post



James Yuki McQuire Amanda Corrinne We gotta visit!

Like · Reply · Message · 2d

1



Amanda Corrinne James Yuki McQuire but of course love!!!

Like · Reply · Message · 2d

Write a reply...





Emily Nielsen Sandy Chen

Like · Reply · Message · 1d



Tiffany Nguyen Adam Yan

Like · Reply · Message · 26m



Adam Yan Tiffany Nguyen wow. Looks like dental school

Like · Reply · Message · 24m

Write a reply...





Vivian Nguyen Christina Tang

Like · Reply · Message · 3h




Christina Tang Vivian Nguyen wow so fancyy

Like · Reply · Message · 23m

Write a reply...





Jessica Guerra Robert Zepeda

Like · Reply · Message · 3d




Brittany Watu Julian Shen Alex Oon libs

Like · Reply · Message · 12m




Tracy Liu Molina Soun what we miss out on....

Like · Reply · Message · 4h







Molina Soun Tracy Liu Wow! It's like when they built the new dorm.

Like · Reply · Message · 3h







Jim Dugoni
2 hrs · 🌐

Show Attachment




Chris Hunefeld, Sherri Reusche and 8 others

1 Comment

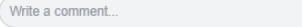






Like · Comment · Share




Kim Cose WOW! That looks awesome! 🙌 1

Like · Reply · 1h















Joslynn Rose Howard
2 hrs · 🌐

My favorite place on campus finally got an upgrade....
Show Attachment




Christina Hong, Reed Cameron Alt and 8 others

2 Comments 1 share




Like · Comment · Share




Kimberly Contreras HOLY CRAP 🙌 1

Like · Reply · 2h




Joslynn Rose Howard Kimberly Contreras I know!!!!

Like · Reply · 2h




Kimberly Contreras Joslynn Rose Howard DANNNGGG

Like · Reply · 2h




Kimberly Contreras Joslynn Rose Howard all the upgrades happened when we graduated! 🙌🙌🙌

Like · Reply · 2h




Joslynn Rose Howard Kimberly Contreras I'm actually still at UOP completing my master's degree! so I get to enjoy it for a little bit

Like · Reply · 1h




Kimberly Contreras Joslynn Rose Howard OH WOW! Congratulations 🙌 I hope you get a lot of enjoyment out of it!!!

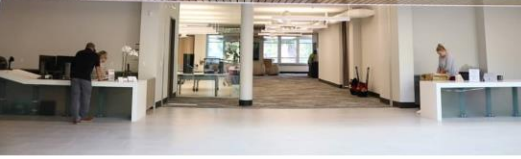
Like · Reply · 1h













pacificllibraries





1/9

















Liked by **pacificrec** and 127 others

pacificllibraries Have you seen our newly renovated library?! What a transformation!... more

View all 9 comments

-  nellybelly77 Oh wow!!! It looks so modern!! I love it 😍
3d Reply
-  truuu_mel @hollywoooooood
@brosephiine look at Pacific's new library y'all!!!! Is this unbelievable or what.... lol
3d Reply
-  truuu_mel @de_nov_a 🤔🤔🤔🤔🇺🇸
3d Reply
-  de_nov_a_@truuu_mel
wooooooooooooooooooah 🤔
3d Reply
-  coastaldan Great job on the design, @genslersanfrancisco 😊
3d 2 likes Reply
-  genslersanfrancisco
@coastaldan thanks! 😊
3d Reply



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University of the Pacific



Liked by **_r.o.s.a._** and **230 others**

pacificcard Have you seeeeen the @pacificlibraries?!?!?!? Let's get this year STARTED!!
#UOPacific #PacComeBack #GetBackWithPac
#PickMePac #BackToPac #BabyComePac
#YoullBePac

View all 21 comments

Make sure to check back regularly for updates on each phase of the renovation at our Renovation Updates site: <https://www.pacific.edu/university-libraries/renovation/renovation-updates.html>

You can also read more about the remodel in Pacific News here: <https://www.pacific.edu/about-pacific/newsroom/2019/september-2019/phase-one-of-library-renovations-now-open.html>

UPCOMING AWESOMENESS

Stay tuned! A lot of events will be happening in the Library in October including a Wikipedia Editathon on 10/11 during Homecoming and a series of talks on the Scholarly Research Lifecycle.

DID YOU KNOW?

Did you know that Link+ lending also includes Media materials? Faculty, students and staff can request movies, audiobooks, and CD's from member libraries and pick them up at the Stockton Campus Library! For more information please contact Monica

x62196 or see more information here: <https://www.pacific.edu/university-libraries/services/borrow-renew-request/link.html>

SEPTEMBER TRIVIA

Participants have until Friday, September 13th to submit answers. The correct submitters will be put in a raffle and the participant name that is drawn will receive the trophy prize. Please submit your answer via email to libraryleads@pacific.edu.

These are all remodel specific, but if you are not in Stockton and want to play, all the answers are discoverable from the Library's website: <https://www.pacific.edu/university-libraries.html>

1. What are the room numbers AND names for the two learning labs on the first floor?
2. What color is the backless couch in the Vertical Village (north entrance atrium)?
3. What color are the chair seats in the Cube?

May Questions and Answers:

1. We are in the final season of Game of Thrones, how many seasons are there in total?

A. 8

2. The TV show Game of Thrones is based on the series A Song of Ice and Fire by George R. R. Martin. How many full-length novels have been published so far?

A. 5

3. Several trees from the filming location of the Kingsroad blew over in 2016's Storm Gertrude and were remade into doors featuring scenes from Season 6. They are hung around Northern Ireland at various locations. Door 8 depicts events in Braavos and features a possession of Arya's - what is it?

A. Needle, her short sword

MAY TRIVIA WINNER - JOHN LINHARES

Winner of this month's trivia questions will win the special honor of hosting the trophy on their desk for the next month!

